

KURO BISTRO
CONTEMPORARY CUISINE

February 3, 2021

To our valued guests, friends, and neighbors:

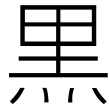
As Lake County enters Phase 4 again today, we are extremely excited to share some changes to our indoor dining guidelines since our last announcement! Based on the Phase 4 guidelines that have been released, we will be allowing a maximum of 8 persons per party and seating guests in our bar area at 25% capacity. In the dining area, we will be using every other table/booth for separation between parties. Outdoor patio dining will not be open until the weather gets warmer. Please note we have adjusted the Phase 4 guidelines to best fit our restaurant's layout and capacity; we kindly ask you to respect this as we continue to operate as safely as we can. With limited space available with social distancing rules of 6 feet between the tables, we ask that all of our guests respect and abide by the following regulations below.

You must be wearing a mask to enter the restaurant. You will not be seated without a mask on. A mask is not an accessory; it is a necessity. Please respect the health and safety of our staff and guests in the restaurant.

We are still running curbside pick-up through Toast Tab (available on our website) and delivery through Grubhub, Uber Eats, and DoorDash!

A FEW NOTES FOR EVERY GUEST TO REVIEW:

- Please be understanding of the limited seating and wait times you may experience.
- Please respect the rules and regulations we have in place for safety measures for all - safety always comes first!
- Seatings will still be for 90 minutes maximum to accommodate all guests, so please order in a timely manner.
- Reservations are required for each party. Please call 224-706-6090 to make a reservation. We will only hold your reservation for 10 minutes, which will be accounted into the 90 minutes maximum.
- Please understand that we have very limited seating to accommodate our community.
- Your entire party must be present to be seated. There will be no exceptions to this.
- We will not be accepting any parties larger than 8 persons.
- You must be wearing a mask to be seated (including children older than 2 years of age). While eating and drinking, you can take off the mask. If you are using the restrooms, you must be wearing a mask. As you are leaving, you must be wearing a mask.
- We reserve the right to check any guest's temperature upon arrival. Please check your own temperature before coming to the restaurant as well.



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WHAT WE ARE DOING:

- Every staff member will be wearing a mask. This includes our servers, bussers, hosts, chefs, etc.
- Every staff member will be permitted to wash their hands before handling food and frequently throughout their entire shift.
- Every staff member is required to measure their temperature before coming in for their shift. Any temperature over 99 degrees will require the staff member to stay home.
- Temperature is taken of every staff member as they come in for their shifts.
- Every morning before opening, we will do a full sanitation wipe down of the entire restaurant. This includes all door handles, surfaces, tables, chairs, counters, etc. This will also be done every evening after closing.
- Before seating another group, we will do a full sanitation wipe down of the tables and chairs.
- The bathrooms will continuously be sanitized throughout the shift as guests and staff use it daily.
- As normal practice, all glassware, silverware, plates, etc. are being thoroughly cleaned and sanitized throughout the entire shift. Disposable silverware will be available upon request.

THANK YOU FOR YOUR SUPPORT:

These steps are meant to ensure a safe environment for all staff and guests. Please understand we will make adjustments as needed if it can improve the dining environment over time. We must all do our part in practicing the proper safety measures for the entire community.

As always, please continue to stay safe and healthy during this time! The safety and health of all of our guests, staff and community is of the utmost priority. As it has been almost a year of adjusting to this new normal of life, do not forget that we are going through this together and to continue to treat each other with respect and compassion.

With the warmest regards,
Your Kuro Bistro Family